APPUDIX A4

To: LICENSING

Subject: Dice Bar Review

Dear Sir / Madam,

I am writing in relation to the Dice Bar in Croydon as I understand the licence is being reviewed.

My name is and I am employed as a technical architect. I am a regular customer at the Dice bar in Croydon and have been visiting

The establishment since it opened. I have never experienced any issues with safety, security, nuisance or crime inside or outside the venue.

The Bar and club is well run, with professional security staff and management who carry out there work and manage the venue very well. It' a great bar in Croydon.

Kind Regards,

Sent from Mail for Windows 10

Sent: 09 March 2016 To: LICENSING	08:35				2]	
Subject: Dice Bar (Re	view)					
To whom it may conce	rn.					
My name is a since it opened.	, I work as the I	5	I have been a f	requent cus	tomer at Dic	e Bar
	great experience when ty who professionally ca			here has alv	ways been a	а
time at Dice Bar. My fi witnessed any crime at council to keep the ver	also very professional a riends including women nd disorder occurring at tue open not only for gr wth council revenues. I	and I have this venue eat venue	ve never feared foue, it's a great bac to have fun and	or our safety r in Croydon party but als	. I have nev . I urge the so for the jol	er b
Many Thanks,						
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d.						

From: F

Sent: 09 March 2016 09:15

To: LICENSING

Subject: Dice Bar (review)

To whom it may concern

My name is 1 and I am a director of a London wide Estate Agency

I am writing this email to inform you that I have been a regular at Dice Bar since it first opened and I have always had a great experience there. The security has always been friendly but firm and I have never had cause to worry about my safety. Management have always been friendly and having visited the venue for party's, stag events and just for a quick drink after work or on a weekend I can honestly say that I have never witnessed and crime or disorder at the venue.

I have at times even visited with my pregnant wife and not once have I felt any fear for her safety or mine.

I am happy to answer any questions and am happy happy to put my name down on any petition to keep this great venue the way it is. Croydon is slowly turning into a "place to be" and I feel that places like Dice Bar only helps the area.

Thank you for your time

We love feedback so if you have a suggestion, things maybe didn't go as planned, or if you would just like to say 'thanks' then click <u>HERE</u> or to email the Managing Director click HERE

[England with No. 1 0AP. Registered in

From: C' laboration and the same of the same

Sent: 09 March 2016 10:29

To: LICENSING

Subject: Dice Bar (Review)

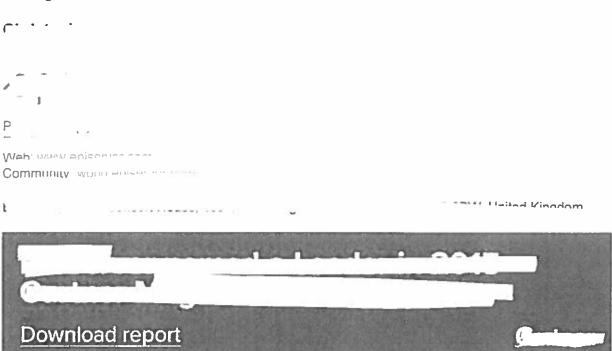
To Whom it may concern

I have been a regular customer at Dice bar since its opening and have entertained friends as well as clients at this venue

On the numerous occasions I have been at Dice I have always experienced a pleasant atmosphere and exceptional service from the staff and management. My friends and clients have never once felt unsafe, partly due to the friendly atmosphere as well as the strict approach from the security personal who are sufficient in number for a venue of this capacity

I personally feel that Dice is a welcome and positive addition to Croydon, socially and economically that would be sorely missed if its current licensing or operational approach is altered

Kind regards



From: (

Sent: 09 March 2016 12:02

To: LICENSING

Subject: Dice Bar (Review)

To whom it may concern,

I am sending this review in support of Dice Bar and Club following my shock at the news that this place faces potential shut down!! I find this news shocking to say the least as I have been a regular at this establishment for many years and have always, ALWAYS found the atmosphere to be a welcoming, staff friendly, helpful and in general a safe environment for socialising with my friends occasionally. I cannot express in words my surprise to hear that this place might be under any threat of closure; we had a friends stag do here only last year and it was one of the most amazing evenings I've had in a long time...this place should in no way be affiliated with any unruly behaviour as I know that this is definitely not the case.

I hope this mail can help in some way to at least appeal to the relevant personnel looking into this case to do the right thing and not deny my friends, and even colleagues whom I bring here from time to time as well this one place of tranquillity (if you will) that has served us well all these years. Any response will be appreciated.

Kind Regards





SharePlus - The Universal Mobile SharePoint App Don't just access Reports, build them! - ReportPlus NetAdvantage for jQuery/HTML5 NetAdvantage iOS Beta Services

Sent: 09 March 2016 12:07

To: LICENSING

Subject: Dice Bar (review)

Importance: High

To whom it may concern,

I have visited Dice Bar on a number of occasions and to be honest I have always found it to be very pleasant and friendly, always a good vibe and atmosphere.

Although I am not local to the area, I do visit it on a number of occasions every month due to having a number of important clients in the area and sometimes we do go for a drink there.

I have yet to see any problems in or outside of the place and have never experienced any problems with safety on any of the occasions that I have visited.

If you need further information from me, please do not hesitate to get in touch.

With regards

Sales & Marketing Director

Long Crendon Bucks

Sent: 09 March 2016 12:12

To: LICENSING
Subject: Dice Bar

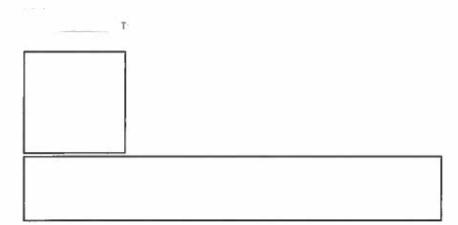
To whom it may concern,

I am writing to you due to the recent news about Dice Bar. I have visited that establishment many times and have always had a pleasant and enjoyable evening with friends and colleagues alike.

I can't recall an incident where there has been any real trouble inside or outside of the bar and can't understand why this issue has arisen in the first place.

The staff, management and security have always been of the highest standards and have my backing.

Kind Regards



Sent: 10 March 2016 10:28

To: LICENSING

Subject: Dice Bar (Review)

Hi,

My name is and I work as a Personal Assistant in Surrey. For many reasons I have been a regular customer at Dice since it opened. I have attended a kids party with my two children, birthday parties, girls nights and have had many brilliant clubbing nights there. All my experiences have been fun, friendly and positive. I have always felt safe and never experienced any crime or disorder at this venue. There's always plenty of staff, professional door men and really helpful management. Its a great bar and club as I always know that we will have a fantastic time whenever I get the chance to attend. Its my favorite venue in Croydon!

Yours faithfully

-	rn	m	_

Sent: 10 March 2016 13:25

To: LICENSING

Subject: Dice Bar (Review)

Dear Sirs,

I would like to lend my support in favour of keeping Dice Bar Croydon open for business, and for many years to come.

I've visited many times and I believe the management and staff to be of highest calibre and they do a wonderful job running one of the best night clubs in the area.

As a Professional in IT, working for major industries including banks, I've often brought clients to Dice Bar Croydon to enjoy the food, drink and entertainments.

It is a great venue, with a great management team.

I have witnessed incidents where Security staff have had to escort people out for being disorderly, and they did so with the greatest respect and grace.

They also keep out trouble makers with their ID card systems,

Hence I've always felt safe and well looked after there when in Croydon.

I hope to visit Croydon more, and potentially even open offices there in the future, and having venues like Dice Bar available for entertaining staff and clients, will be an important factor when evaluating it for work-life balance.

I look forward to continue visiting Dice Bar and Croydon for many years to come, and I thank you for your understanding and kind consideration in the review of their working licences.

Yours Sincerely,

Consultant / Lead Developer

From: '

Sent: 10 March 2016 17:01

To: LICENSING

Subject: Dice Bar Croydon

To Whom it may concern.

I am a staff member at Dice Bar and have been working here for a month now. I personally have never been so happy to be apart of a team or a venue where it is like a family.

As a venue we like to make sure everyone has a good night and feels safe. Our Security team play a big part in that and they are very much aware and always on point when it comes to handling someone.

Our customers are very loyal and always give us positive feedback.

I worked in Tiger Tiger for over a year and comparing both clubs I saw more incidents in Tiger then I have in Dice Bar. With the Police constantly entering Tigers venue it made the customers feel uneasy where as in Dice the Police have never had to enter the venue to remove a customer.

The management team, bar staff and security all work really well together to make sure the venue is safe for all our customers.

As a whole Dice Bar is a very positive and energetic club that is doing extremely well and will always thrive at the chance to be the best it can be.

Many Thanks

Sent: 10 March 2016 17:23

To: LICENSING

Subject: Dice Bar -Review

Hi,

My name is.

and I am a recruiter within London area.

I have been to the Dice Bar on numerous occasions for friends birthdays, new years eve and also on the recent event night they hosted - Celebrity night which had a brilliant atmosphere. I have always had a great time with no trouble or issues and enjoying going there. There is also lots of security guards around on the night which is very clear. Many fun and memorable occasions have been spent at the Dice bar and I will continue to attend going forward.

Yours sincerely

.



om

Sent: 10 March 2016 17:27

To: LICENSING

Subject: Dice Bar - Review

Dear Sir/ Madam,

My name is! I and I work as a PA and Office Manager, I have been a regular customer at Dice Bar since it opened and I have only had very good experiences when I have visited Dice Bar. There has always been a good number of security who professionally carry out their duties as do the management, in my experience and they manage the venue very well, as far as I have seen security is very tight. My friends and family have never been concerned for our safety nor have we witnessed anything untoward regarding crime or disorderly behaviour. It is actually one of the nicest venues in Croydon.

Kind regards,

Sent: 10 March 2016 17:30

To: LICENSING

Subject: Review / Dice Bar

Hi to whom it may concern,

My name is leaves. I work for the NHS within London. My fiancé and I regularly visit the Dice bar for casual drinks or birthdays and new years.

and I always have fun, the service is great, music is always the latest and we always enjoy ourselves.

I have never experienced and problems whilst visiting the Dice bar. The place is well looked after and I feel this is a great venue with no trouble. I look forward to my next visit.

Kind Regards

From:	}				
Sent:	10	March	2016	17:47	

To: LICENSING

Subject: Dice Bar (Review)

To whom it may concern,

I own Ltd, a video games and music record label, who uses the Dice Bar often for my recording artists and VIPs. I do this because of it's high quality service and professional environment.

I have always felt safe under the management of their staff and security and wish to stress that they are second to none for their professionalism.

I have not had a bad or negative experience there ever and would say that this establishment has been our favourite place to wine and dine our stars.

Best regards,



From: !

Sent: 10 March 2016 17:51

To: LICENSING

Subject: Dice bar review

Dear Sir/Madam

I am writing as I am a regular customer of the Dice bar and would like to state I have always had a great time there and have never experienced any negative issues, I feel this is one of the best bars in Croydon. As a woman I feel very safe and secure when I visit with either my other female friends or my partner, there has always been a good number of professional security staff members ensuring we are safe. I have never experienced any crime and inappropriate drunk behaviour either inside or outside the bar.

Kindest regards

Sent from my iPhone

From: Sent: 10 March 2016 20:02 To: LICENSING Subject: Dice Bar (review)	
To whom it may concern,	
My name is and I head up the Project Manage & Interactive. I know Dice Bar in Croydon well and have frequoccasion.	
I have always had a brilliant night at Dice. The management, se friendly whilst ensuring the environment remains safe and welconever witnessed any major altercation on the premises. On the of security have to step in where certain individuals have become done in a calm and professional manner. My friends and I have fantastic music, fun crowd and affordable drinks - hard to find it threatened in side or outside the venue.	oming. Personally I have odd occasion I have seen a little excitable, this was always had a great night with
In addition i've also attended a kids birthday party at Dice on a never witnessed a problem at the venue.	Sunday afternoon - and again
I hope to have many more nights out at Dice in the future.	
Best Regards	
er Delastrike	
and the second s	
Please consider the environment before printing this email	

Sent: 20 March 2016 16:13

To: LICENSING

Subject: Dice Bar Review

To Whom It May Concern,

REF: Dice Bar

My name is and I am the Operations Manager of I which located directly Dice Bar & Club. As our businesses are so close, I am sure you can appreciate that I frequently enter Dice whether it be to watch a sports event, socialise, change coins, etc.

I was very surprised to read in the Croydon Advertiser that the local police have submitted an application to review Dice's licence. Dice bar in my opinion is the most law abiding night club venue in Croydon. Mr Seda and Mrs Seda are very strict on their security both outside the venue and inside. They always adhere to every little thing, e.g. drinks outside, smokers, dress code, turning away troublemakers, etc.

I have personally been outside Dice Bar and Club with Mr and Mrs Seda, observing their security who have in the most responsible and professional way had to remove people committing acts of Anti-Social Behaviour from their building. Not only do they remove the people from the building but they contact the local authority to ensure these people can not repeat the acts in other venues.

Quite a while ago, Dice Bar and Club was the only venue open at early hours of the morning to show a live sporting event. Dice Bar and Club had to follow a lot of terms and conditions, rules and regulations set out by both the council and the police, they followed all. I have noticed that the police do spend a lot more unnecessary in Mr Seda's venue and I can't understand why as I believe his venue is the most safe of all the Croydon night clubs.

A little while ago I attended a scrutiny meeting at the town hall discussing how we could improve the night life in Croydon. A gentlemen at that meeting, actually said in his report that he had compiled it from having a pleasant experience in Dice Bar and Club. Situations like this do not help, negative publicity, police harassment and now racism allegations. It's not good for Dice Bar and Club, the Police and indeed all of Croydon.

Dice Bar and Club is longest serving business in that particular unit for a VERY long time. I would encourage you to allow Dice Bar and Club to continue trading as they are.

I strongly urge you to allow Dice Bar and Club continue trading as they are.

Kind Regards,

Operations Manager

From: N

Sent: 19 March 2016 16:04

To: LICENSING

Subject: Dice Bar Review

Dear Sirs,

I write in relation to the review of Dice Bar in Croydon.

I have been a regular customer of Dice Bar for over a year and I frequent other night club venues in the town centre as well. I often visit Dice on Friday and/or Saturday nights.

I found the news shocking that the police want a review of this bar! I have felt very safe in Dice more than any club in Croydon. The entry is very controlled, I have often said to the security that they are more stricter than Gatwick airport!

The security do a good job inside and are quick to eject anyone that may be misbehaving.

The management are also present and keep a close eye on customers throughout the night.

I have never seen anyone fighting inside Dice, and I can say that is one of the reasons why I go to Dice. I have been to Reflex, and Tiger Tiger and I have witnesses large scale brawls, I've even seen people in those other clubs with their teeth being knocked out of their mouths, and more blood on the dance floor than I care to see. I have never seen anything like this at Dice Bar, and that is why I go there.

Taking Dice to review is in my mind unfathomable. So much so that I think they are being unfairly targeted by the police. I do think that the police are trying to close down the night time bars and clubs in Croydon, why are they picking on Dice Bar when far more worse crimes happen in other clubs. It makes no sense to me.

The town centre has suffer much of the years, there aren't many places left to go. Dice Bar is all Croydon has in terms of "cool" bars, it would be divistating to see the town centre lose this venue.

I would implore you not to take any action against such a well run venue.

Yours faithfully,

A4

• • •
From: 12
Sent: 21 March 2016 20:16 To: LICENSING
Subject: Dice Bar Review
Dear Sir/Madam
My name is
I have worked as Security at Dice Bar for several months quite recently, but have worked in around fifty venues during my role.
I can inform you that the Management Team at Dice are among one of the most professional I have worked for. They manage the venue well, and insist on the Security Team running the door professionally by carefully watching for intoxicated persons, meticulously searching entrants for any illegal substances or dangerous possessions, and rejecting/ejecting inappropriate persons calmly and sensibly. The Head Doorman is of high quality and possesses an impressive level of experience. I was genuinely impressed by both teams and found the whole set up to be exemplary.
It is therefore my belief that Customers have every reason to be confident in the security provided and feel safe.
I would point out that I have not been asked to submit this letter, but that I contacted the Bar and offered my support on the grounds that I believe the management and owner are doing the very best they can, and are extremely focussed on providing both adherence to the Licensing Act 2003

, (I do not access my email much) if I can be of further

and safety for customers and staff.

assistance.

Yours faithfully

Sent from my iPhone

Please feel free to contact me on

From: L

F

Sent: 22 March 2016 19:24

To: LICENSING

Subject: Dice bar review

My name is I and I have been to dice bar many times in the last few years. I have always had an amazing time there. The bar staff, managers and doormen have always made me feel welcome and safe and I have rarely seen any trouble there other than a few drunken arguments, which have always been dealt with in a professional and safe manner.



From: c

Sent: 23 March 2016 12:11

To: LICENSING

Subject: Dice bar (review)

Hi my name is I have been to Dice Bar Croydon many times Where I have had great nights out due to management and door staff I have never felt threaten for my safety and have always had a great night without complications.

Many thanks (

Sent: 23 March 2016 19:58

To: LICENSING

Subject: Dice Bar (Review)

My name is

, I am a team leader at Dice Bar and a personal licence holder.

I have been working at Dice full time for three years, and my shifts also cover the late shifts on Thursday, Friday, and Saturday nights.

At Dice Bar there is a real team effort, for example staff are given regular training on the Licencing Act 2003, Conflict Management and Challenge 21. On an average Friday Saturday night bar staff are connected to security and management via a two way radio; if a member of bar staff identifies early signs of intoxication, we alert the security to keep an eye on that customer and also inform one another to stop service to that individual. We assist security with our eyes and ears at all times. There are good systems and process in place for this, and a real team effort goes into preventing crime and disorder.

The atmosphere at Dice is excellent. Customers are very well behaved. If a customer is misbehaving security will ask them to leave in a non-hostile manner, if that individual refuses to leave and acts an inappropriate manner I believe that it is the individuals fault and not the fault of the bar tenders or security, as we have done everything we can to keep that person safe and other customers safe. I have worked in other establishments before, and I can honestly say that I have not seen such a great team effort into supporting the licencing objectives at any other venue.

Dice Bar is a safe venue and customers are in no way in fear of their safety. We have a great team of professional bar tenders who take their jobs seriously, who knows their roles and responsibilities and it would be a shame to vary or remove the premise licence as we make a real effort on a daily basis to support the licencing objectives.

I commend the bar tenders and the managers at Dice Bar for their efforts in supporting the licencing objectives, and I hope that you find the same.

Yours Faithfully

From: '

Sent: 23 March 2016 20:49

To: LICENSING

Subject: Dice Bar review

To Whom It May Concern:

Dear Croydon Council Representatives,

To my surprise I have become aware that Dice Bar is under review. I would like to inform you that I have been to Dice Bar on a few occasions in the evenings and would like to state that the venue and all its staff - door, security and management are of a high standard. I have always felt safe whilst at the premises and have not encountered any issues at Dice Bar nor at any point outside. I have left the premises late into the night and have not seen any crime or abnormal behaviour.

I hope that this review of Dice Bar is resolved in a positive manner.

Sincerely,

From: !

Sent: 24 March 2016 20:22

To: LICENSING Subject: Dice Bar

To whom this may concern

I just wanted you to know I think it's wrong that your trying to shut down dice bar as it's one of the best clubs in Croydon I fill safe when I'm inside the venue people get searched good which makes me fill safe the security people are very nice and easy to approach. The managers are there for you if you need them and all the staff are friendly the main reason people go to the club is because of the music and it's a good night out.

Please save dice bar

Your sincerely

Sent from my iPhone

Sent: 27 March 2016 18:43

To: LICENSING

Subject: Dice Bar (Review)

Hello,

I have seen in the local press stories about the police seeking to review the licence of the Dice Bar in Croydon. As the general manager of a licenced premises in Croydon town centre, for almost 10 years, I find this particularly concerning. The Dice Bar occupies a site that has seen a high turnover of different operators in the time I have worked in Croydon and the current owners have invested their own money in opening, and running a venue that adds to the Croydon night time economy.

The venue is accredited under the Best Bar None scheme, and the management are regular attendee's and contributors at all Croydon Pubwatch meetings. They have put in place many measures that have been requested of them by the police that might be deemed overzealous, and I believe they have always tried to run the venue responsibly.

Yours sincerely,



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Register

Sent: 29 March 2016 15:19

To: (
Subject:

Dear Sirs, the entry at Dice Bar is controlled, and I often see a number of people being rejected from entering their venue. On more than a few occasions the security have rejected customers who have had a drink at the pub before coming to Dice, and told them to go have some food and water, and then the customers would go into one of the food outlets for refreshments.

I also see that they turn away groups of males, and people with no identification. I would describe the security as professional, firm and polite.

I also see the ejection of customers from Dice Bar, which is well managed. On a very few occasion I have seen that customers are not happy that they have been ejected, at the same time I can see the reason why they have been ejected for their behaviour. I do not think that Dice Bar are at fault for ejecting customers that are not behaving, it's the fault of that individual. The vast majority of customers are polite and well behaved.

I have seen more incidents occurring outside of other premises than that of Dice Bar. When the customers of Dice leave their venue, they cause me no trouble. Dice Bar security are always dispersing their own crowd of customers at the end of the night, and the security have a presence outside of their venue. I have seen no other venues do this. The security at Dice Bar are always willing to assist me if required.

I have been into Dice a few times myself, and never felt that it was not safe. It had a good atmosphere, bar staff were always professional and so were the management.

I have spoken to the owner of Dice Bar, Roy, a few times, and I can see that he is passionate about upholding the licencing objectives, and in the past he has assisted me with advice on the licencing objectives as well.

I would also like to say that the police are extremely hard on the venues in Croydon. I experienced this myself when i first met Inspector McGary, he came to me one night and began shouting at me, embarrassing me in front of a crowd. He was very hostile towards me and was not conducting himself in a professional manner and began to threaten me.

The night time venues including the late night food venues are under attack from the police, I strongly believe that they want to just close everything down. I hope that the council will be the venues, and the peoples, last line of defence. This is the only place in Croydon where there is a night life and that has deteriorated over the years, first black sheep, then Yates, and then tiger tiger. if we lose dice it would just be another sign to the people that the area is dead and not a great place to go too. i know that the police have their own objective and that they want to reduce crime so that it appears that Croydon is a safer place like we all do, but the attacks on businesses is out of hand and the police are not working with us in tackling the real offenders and teaching the public that certain behaviour isn't acceptable even when intoxicated.

Dice Bar is a good venue, and I can see that they are doing their very best at all times.

Yours faithfully,

From: |

Sent: 30 March 2016 10:33

To: LICENSING
Subject: DICE BAR

I have been using this venue since its inception and i can state that I find it to be well controlled by the management. The music played varies, but I would construe it be commercial and similar to what is played on most radio stations. Dice bar staff always ask for ID if the person trying to buy a drink looks underage. This is something I have witnessed many times. On the whole, a very well run venue, and I feel safe being there and I am over sixty!

Kind regards,

Sent: 30 March 2016 13:31

To: LICENSING

Subject: DO NOT CLOSE DICE BAR

dice bar is not a violent or bad place to be or go its the best club in croydon and brings business to the area, im a regular there and go nearly each weekend, and the stop of bashment music is a joke it is not even violent songs if you take the time to listen to the lyrics, all the girls n women like that type of music, bring back bashment music will bring back more business and customers, please take the time to lisyen properly as songs thats in charts now normally talk bout guns n violence which are still being allowed in clubs bashment has effect on people apart from good times dancing please take time to hear songs properly



Our Ref: PJR/SPS/17973/7

Licensing Team
10th Floor, Zone B Bernard Weatherhall House
8 Mint Walk
Croydon
Surrey
CR0 1EA

RECEIVED 2 9 MAR 2016

24th March 2016

Dear Sirs

Dice Bar, 36 High Street, Croydon, CR0 1YB

We act for Lake District Dryer Company Limited, the head landlord of the property at 36 High Street, Croydon. As the Head Landlord of the premises our client has an interest in the premises pursuant to the Licensing Act 2003 and is an interested party for the purpose of the Review proceedings commenced by the police in relation to these premises. Our client is entitled to and by this letter makes a representation in the Review proceedings.

Our client is not in day to day control of the premises or in attendance on a regular basis at the site, which is operated by the premises licence holder and DPS on an autonomous basis. However, our client will wish to address the licensing committee in relation to the matter generally but also specifically in relation to the promotion of the licensing objectives.

In respect of the Review application instigated by the Police, we confirm we will be representing our client at the relevant hearing. As such, please supply us with any documents received in this matter to date or received in the future and in due course please confirm the hearing date once it has been set.

We reserve the right for further documents to be submitted in support of this representation in connection with the Review and matters referred in due course.

Kindly acknowledge safe receipt of this letter and confirm that you accept this as a representation on behalf of our client in relation to the Review proceedings.

Yours faithfully

John Gaunt & Partners

Email: probson@john-gaunt.co.uk

Tel: 0114 266 8664 Helpline: 0114 266 3400

Fax: 0114 267 9613

Email: info@john-gaunt.co.uk www.john-gaunt.co.uk Partners

John Gaunt (559711) Katharine Redford (569712) Tim Shield (569713)

Michelle Hazlewood (569714)

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Jonathan Hyldon

Practice Manager, Jonathan Pupius

John Gaunt & Partners Omega Court 372 - 374 Cemetery Road Sheffield S11 8FT